



Need to register for Aetna Navigator?

Go to:

Step 1: [www.aetna.com](http://www.aetna.com)

Step 2: Click the + next to Member Log In.

Step 10: Click the link that says "Register"

Step 11: Pick one of the two selections that describes you listed and click Next

Step 12: Enter your Full First Name, not a nickname, e.g., Robert, not Bob.

Step 13: Enter your Last Name as it appears on the Primary Member's ID card, including Jr., III, etc.

Step 14: Enter your Date of Birth

Step 15: Enter your home zip code. Leave blank if your home address is outside the United States.

Step 16: The ID number is on the Primary Member's ID card. Do not enter the group number. Do not enter spaces or hyphens, e.g., W123456789, BBDLTJPA

Step 15: Click Continue.

Step 16: Select a user name, password and security phrase.

Once your registration is complete, your user name and password will give you access to all the features of Aetna Navigator. You will receive a confirmation postcard via the U.S. Postal Service at the address we have on file. You can find help with questions about registration, security and software by clicking on "About Registration" at the top of the online registration form. Personal registration assistance is available toll free, Monday through Friday, from 7 a.m. to 9 p.m. Eastern Time at 1-800-225-3375.