

Find the right doctor

DocFind® Online Directory

Looking for a new primary care doctor?
In need of a dentist? Do you want to
find a specialist, hospital, walk-in clinic,
urgent care facility or pharmacy?

Or maybe you're thinking about signing
up for an Aetna health benefits or
health insurance plan. If so, you want
to make sure your docs are in our
network.

Now you can find what you need —
fast. DocFind is your answer.

It's great to have a ready resource!

If you know a doctor's name, you can
use our "Search by Name" feature. It lets
you quickly find out if he or she is in our
network.

If you are looking for a new doctor, you
can count on DocFind. It lets you find
doctors and facilities for almost any need.
Search by:

- City, state, zip
- Specialty
- Hospital relationship
- Provider name
- Gender

Search for health
care professionals
online, 24/7.

Get extra information:

- Plans accepted by each doctor
- Medical schools attended
- Board certification
- Languages spoken

Plus, check out:

- Office locations
- Disabled access (for medical searches)
- Maps and driving directions

Tap the latest information

We update DocFind three times a
week. This means you have the latest
information on participating doctors
and facilities.

You can even see facility listings for:

- Transplants
- Children's heart surgery
- Bariatric procedures

They're included in the Institutes of
Excellence™/Institutes of Quality®
network.

Talk about a terrific resource!



¿Necesita DocFind en español?

¡No hay problema! Simplemente haga clic en el botón "Versión en español" en la parte superior de la página principal de DocFind para cambiar a la versión en español.

See more about your doctor

DocFind shows the added value your doctor offers. Plus, you can see whether he or she has earned recognition for quality care. DocFind tells you about many programs your doctor may work with, including:

Aexcel® designation* — This is an Aetna program for specialists. These doctors have met certain care and cost standards.

ePrescribing — With this service, doctors can use a computer to write your prescription. They can also check for harmful drug problems and suggest safer treatment options.

National Committee for Quality Assurance (NCQA) recognition — This program helps you find doctors who meet NCQA standards of care. NCQA is a non-profit group that works to improve health care quality.

*Aexcel is not available with HMO plans.

The Aetna companies that offer, underwrite or administer benefits coverage include Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company. In Arizona and Texas, in-network and out-of-network referred benefits are underwritten by Aetna Health Inc. or Aetna Life Insurance Company. For self-funded accounts, benefits coverage is provided by your employer with administrative services only provided by Aetna Life Insurance Company (Aetna). In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.

If you need this material translated into another language, please call Member Services at 1-888-98-AETNA (1-888-982-3862).

Si usted necesita este documento en otro idioma, por favor llame a Servicios al Miembro al 1-888-98-AETNA (1-888-982-3862).

This material is for information only and is not an offer or invitation to contract. An application must be completed to obtain coverage. Providers are independent contractors and are not agents of Aetna. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. Health benefits and health insurance plans contain exclusions and limitations. **Aexcel designation is only a guide to choosing a physician. Members should confer with their existing physicians before making a decision. Designations have the risk of error and should not be the sole basis for selecting a doctor.** Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

Policy forms issued in Oklahoma: HMO OK COC-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23 and/or GR-29 /GR-29N.

DocFind can do the work for you

If you're already a member, you can register on your secure Aetna Navigator® member website. Once you do, you'll get a personalized version of DocFind.

Each time you sign on, it automatically fills in your plan name and zip code. That makes your search even easier!

Aetna Navigator also lets you:

- Use tools that help you see and compare costs for some health care services
- Check claim status
- Get member ID cards
- Contact Member Services

Need a paper directory?

If you're a member, just call the toll-free Member Services number on your member ID card. If you're not yet a member, call **1-888-87-AETNA (1-888-872-3862)**.

To log in to DocFind ...

Aetna members: Sign on to your Aetna Navigator member website.

Nonmembers: Go to www.aetna.com. Click on "Find a Doctor."



Health info *on the go*

Find our great plan tools on any mobile phone with web access. Wherever you go, there's so much you can do!

- Visit Aetna Navigator
- Send us a message
- Search for a claim and more

www.aetna.com



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